



# 報名條款

## Booking Regulations and Conditions

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- 中國特價團優惠只限持有北美、加拿大、澳洲、新西蘭、歐洲的護照/永居證的華人華僑人士。東南亞團不允許當地人參團。其他人士如欲參加，請諮詢代理旅行社。
- 價格適用於兩人或兩人以上同時報名參加。費用包含與不包含請參閱最新的宣傳章程。
- 免費接送機條件：
  - a. 必須符合接送機當天日期
  - b. 時間及機場限制，請參閱最新的宣傳單
  - c. 參加日本團的客人需根據本公司已安排的交通工具乘車/或酒店免費接駁士自行前往酒店或前往機場。更多指引請參閱最終出團單張。
- 宣傳單所列之自費項目必須參加，而自選項目則可選擇不參加。項目及價格請參閱宣傳單張。
- 此團報名一經確認後，不可隨意更改姓名、更換參團日期。任何情況下如欲更改更換，需繳交手續費。費用請致電查詢。
- 此團不能中途擅自離團或自由改變行程，全程必須保證團進團出，否則需補付離團費用每人每天\$99澳幣。此團屬於特價促銷團，不能因任何原因要求部分或全部退款。本公司不會為離團後之行為付任何責任。
- 報名時請確保所有同行人員同時報名。在不同時間報名的客人，我公司不保證能分配在同一輛車中。
- 客人取消旅行團：請務必儘早以書面形式通知您的代理旅行社。
  - a. 團費低於\$200的旅行團，無論任何理由取消，均不退團款。
  - b. 地接團費超過\$200的旅行團：團出發30天前及以上取消，扣除每人\$50的退團費，其餘金額返還。團出發前8-29天內取消，扣除每人\$200的退團費，其餘金額返還。團出發前7天內取消，團款不退。
  - c. 包含機票的旅行團：出機票前取消，收取每人\$200，出機票後並且在團出發前15天及以上取消，收取每人\$1000，15天內取消，團款不退。
- 最佳旅行社取消旅行團：本公司保留因天氣、人數不足或其他原因造成旅行團取消或改期的權利。若團確定取消。我公司會提前7天通知，並全額退團款。
- 我公司強烈建議您購買個人旅遊保險，以保障您因個別因素而不能參團。
- 如全程單人一間房，包括因臨時有人取消參團而導致單人一間房，則必須額外支付單房差（如之後自行找到人同房，差額不退）。我公司不幫助配房，並請在報名表中詳細註明。
- 此團提供雙人房或三人房。三人房為雙人房中加多一床。如果您報名的是泰國團，請留意三人房需額外收費\$150。此團全程入住4~5星級酒店或高級行政公寓。酒店屬自動分配，不可另行要求。
- 一般情況下，此團只提供國語和廣東話導遊服務。請在報名表註明所需語言。行團時，我所有權根據不同團體需要調整服務語言。
- 此團旅遊的每個城市都會介紹當地的特色產品，若有興趣可自行購買，我公司絕對不會強迫客人購物。
- 由於參團人數眾多，酒店的確認及資訊將會在團出發前1週內通知您。請諮詢您的代理旅行社。
- 此團必需繳小費之金額請參閱旅行團宣傳單張。
- 行程內容可能因季節/交通/航班/政治或其他因素而有所差異。為保證團隊最佳效果，最佳旅行社保留調整及變動行程順序的權利。
- 報名時必需繳付全款。報名時需提供所有參團者護照複印件。永居人士必須攜帶您的永居證明參團。
- 參團時，請務必攜帶您的護照，以便我們確認您的身份。
- 一張報名表只需參團其中一人代為簽名，簽名者必須對報名表中其他參團者負責。簽名等同於您已經閱讀明白最佳旅行社團的規章，並同意參加最佳旅行社團。
- 不管您是否已報名，我公司均有權利修改或調整行程內容及價目，恕不另行通知。

具體的參團規定請參閱我社的報名條款。客人一旦參團報到後，我社均視為該客人已經全部知道，並接受且願意遵守我社的相關條款規定。任何因客人不遵守條款而產生的後果，均由本人自行承擔。對於不尊重他人，不願意配合導遊順利完成旅行任務的客人，我社有權即時停止服務。對於造成惡劣後果的客人，我社保留追述的法律權利。

- Only Chinese-speaking people holding passports or are permanent residents of North America, Canada, Australia, New Zealand and Europe are eligible for special and promotional tours. South East Asians are not eligible to participate in any tours to South East Asia. Please contact us if there are any concerns.
- Price is based on twin share/triple share. Please refer to the respective flyers for additional surcharges incurred.
- Terms and conditions for free transfer services:
  - a. only on the tour start date and the finish date
  - b. refer to the latest flyers for airport and time restrictions
  - c. For Japan tours, passengers must strictly follow transportation arrangements between airports and hotels as organised by Nexus Holidays. Please refer final confirmation for more details.
- The compulsory programs specified in the flyer must be paid and be attended. For optional tours, you have the right not to attend. Please refer to the respective flyers for price information.
- Amendments fees for date changes or name changes apply to all received bookings.
- All participants must stay with the tour group as per the itinerary from beginning to end. A penalty of AUD\$99 per person per day will apply in the event of any deviation from the tour itinerary. Bestway Travel shall not be responsible for any act thereafter.
- Only passengers listed on the same booking are guaranteed to travel together on the same tour and coach. If you are travelling with a group, please ensure all names are listed on the same reservation form otherwise there is a risk that you will be allocated to different coaches.
- Cancellation by Customer  
All cancellations must be made in writing to your travel agent and will be subject to the following cancellation and refund policies from the date the written cancellation is received:
  - a. Tours under \$200: tour fee is non-refundable.
  - b. Land-only tours above \$200:
    - More than 30 days prior to departure, \$50 per person cancellation charges will be applied;
    - Between 8-29 days prior to departure, \$200 per person cancellation charges will be applied;
    - 7 days or less prior to departure, 100% tour fee is non-refundable.
  - c. Air and land tours:
    - Air tickets have not been issued, \$200 per person cancellation charges will be applied;
    - Air tickets have been issued and more than 15 days prior to departure, \$1000 per person cancellation charges will be applied;
    - 15 days or less prior to departure, 100% tour fee is non-refundable.
- Cancellation by Bestway Travel  
Bestway Travel reserves the right to cancel any tour or change departure dates or otherwise if tour cancellations are decided, BestwayTravel will provide 7 days notice and refund any payments.
- Travel Insurance  
We strongly recommend all customers purchase travel insurance for the duration of your travel arrangements.
- A single supplement applies for travellers requiring a single-occupancy room, including any circumstances caused by the cancellation of other travellers in the same room. Please notify your travel agent of your rooming requests upon booking.
- The tour price is based on two or three adults sharing a double, twin or triple room. Triple room for Thailand tour will incur an extra cost of \$150. All properties are local 4 to 5 star hotels or serviced apartments, and allocated by Bestway Travel.
- The tour is conducted in Mandarin or Cantonese. However, guides speaking other languages can also be provided when the request is made by customer and confirmed by local tour operators concerns before hand and it has surcharges. Otherwise, the deposit fee will not be refunded if the tour member is not able to understand and speak mandarin, or the member don't bring any mandarin speaker member to join them.
- Passengers will be given the opportunity to shop at local specialty stores during the tour. However, you are not obligated to buy anything and there is no minimum spend requirement.
- Passengers will be notified of hotel names seven days prior to departure.
- Tips are required for these special tours. Please refer to the tour flyer for more information.
- Sightseeing programs are executed according to the itinerary. Bestway Travel reserves the right to make alterations or adjustments to the itinerary including but not limited to the order of sightseeing, hotels, meals and cultural programs should they think such decisions are necessary to make your trip run more smoothly. Alterations and adjustments may also be made for the reason of flight schedule adjustments or cancellation, natural disasters, war, political reasons, others situations which are beyond the control of Bestway Travel.
- Full payment and all travellers' passport copies are required upon booking. All passengers must have their permanent residency visa on hand at all times during the tour.
- Valid passport must be shown during the tour.
- This reservation form needs to be signed by only one party who is authorized to sign on behalf of all passengers listed on this booking form. Itinerary or price is subject to change without further notice whatever before or after booking.
- Detailed terms and conditions are listed on the back of the booking form. Passengers are assumed to accept all terms and conditions after joining the tour. Passengers are responsible for their own loss as a result of failure to comply with any terms and conditions. Bestway Travel has the right to terminate any services and reserves the right to take legal action with passengers due to lack of respect for others or lack of cooperation with the tour guide.

本人接受以上條款。

I accept the tour regulations and conditions.

客人姓名Customer Name \_\_\_\_\_

客人簽名Signature \_\_\_\_\_

日期Date \_\_\_\_\_